ECC Test Lab Online Ordering

As soon as ECC Test Lab has entered you into our reLIMS Online Ordering System, you will receive an introduction email prompting you to change your password. Once you've done that, you can order tests and review all your COAs without delay.

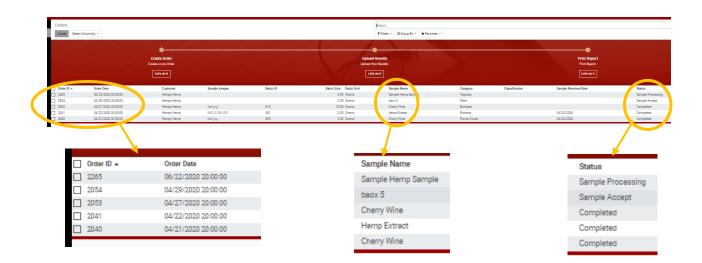
If you've forgotten your password, simply email info@ecctestlab.com and request a reset.



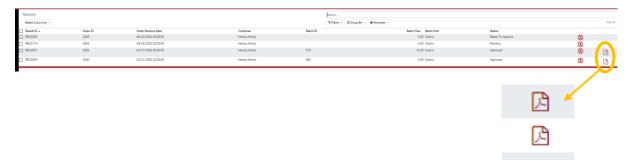
Looking up Orders & Results



On the left side of the screen, the two options are ORDERS or RESULTS. The ORDERS page allows you to look at any orders you've placed for testing samples, the name of the sample, and the status (complete, in process, or accepted).



Switching to the RESULTS page gives you access to completed COAs. Click on the PDF symbol on the right side of the table.

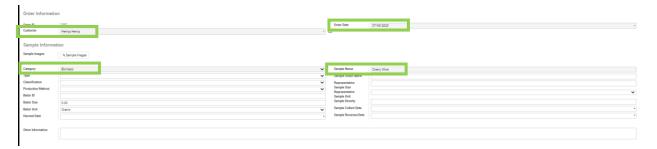




Placing a New Order



- 1. On the ORDERS page, click the Create button at the top.
- 2. There are FOUR blanks that need information.
 - a. Customer Your company will show up in the drop-down menu
 - b. Order Date should automatically be filled in, but good to check it.
 - c. Choose the Category from the drop-down menu (biomass, edibles, topical, extract, etc)
 - d. Sample Name Type in the sample name you want to appear on the COA.



3. Scroll to the bottom of the ORDER page to select testing options by checking the box next to the test. If you select Flower Package, Smokable Flower Package, Product Package all the tests in those packages will appear below. Or you can select individual tests.



4. Hit the SAVE button. The order will be sent to ECC Test Lab once you SAVE it.



5. Download or print the Chain of Custody by using the 'Action' button at the top and selecting 'Print Chain of Custody'. Include the Chain of Custody in the envelope or package with your sample.

